# Northern Middle Tennessee **Workforce Development Board AJC Report**

For July 1 to September 30, 2019

Report Date: November 13, 2019

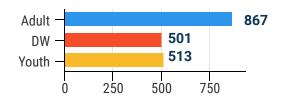
## **Local Area Updates**

Training: The Quarterly Cross Trainings were held on September 20th and 27th, 2019 in two repeated sessions at TCAT Dickson (9/20) and TCAT Lebanon (9/27), There were 137 staff members in attendance, including all required partners. The theme of the meeting was to highlight the Functional Teams in the AJC and some best practices. The next Quarterly Cross Training will be one single meeting to be held on Friday December 13th at TCAT Smyrna from 1:00pm to 4:00pm. Functional Teams: Each month the three Functional Teams (Welcome, Business and Career Services) meet a minimum of once per month. A total of 24 meetings were held this quarter. Assistant Commissioner Visits: Newly appointed Asst. Commissioner Kenyatta Lovett visited the Murfreesboro, Nashville, Gallatin and Dickson AJCs in the guarter.

45.94 Contractual **MPCR** (Including OSO Costs, 7.1.19 to 9.30.19)

#### Partner Program Updates

### Title I Enrollments



### Adult Education

A total of **145** students who received their HiSETs with an average of 1,336 students enrolled in classes! This quarter,

70 students received a level gain.

# **Wagner Peyser**

3,344

New employers registered in Jobs4TN

17,422

New Job Orders in Jobs4TN

1,288

Wagner Peyser Participants

# Vocational Rehabilitation

1484

**Active Cases** 

**320** 

**Applications** 

44

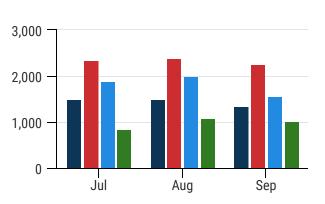
Working

108

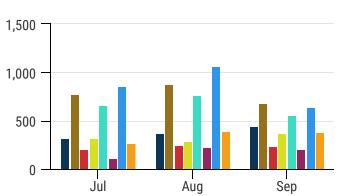
Successful Closures

### **AJC Total Traffic Counts**

**Total Individual Visitors** 31.280



Navy - Davidson **Red - Montgomery** Med. Blue - Rutherford **Green - Sumner** 



Navy - Cheatham Gold - Dickson Red - Houston **Yellow - Humphreys** 

**Teal - Robertson Purple - Stewart** Med. Blue - Williamson Orange - Wilson





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### **Unemployment Rates by County; State = 3.1%**

### **OSO Administering Business Service Grants**

County	<b>Unemployment Rate</b>
Cheatham	2.4%
Davidson	2.4%
Dickson	2.9%
Houston	4.5%
Humphreys	3.6%
Montgomery	3.5%
Robertson	2.7%
Rutherford	2.4%
Stewart	4.0%
Sumner	2.5%
Williamson	2.3%
Wilson	2.5%

This quarter the One Stop Coordinator has initiated five contracts with business in the local area. Three OJT contracts are in place with Caymas Boats, JL Plumbing and Good Food Group serving a total of twenty WIOA participants. A contract with LG Electronics is in place and they are expected to begin hiring through OJT in December. One Apprenticeship grant is in place with Empower Electric to serve twenty-eight apprentices who will be attending the TCAT Nashville.

### Customer Satisfaction Surveys (All Sites, All Partner Programs)

229 Total Respondents

94.76% Completely Satisfied

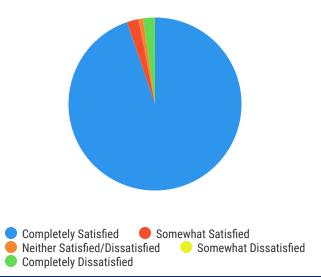
Completely Satisfied - 217

Somewhat Satisfied - 5

Neither Satisfied or Dissatisfied - 2

Somewhat Dissatisfied - O

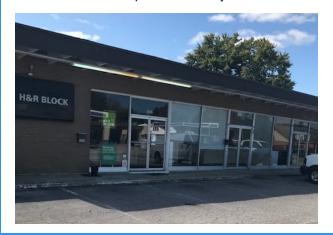
Completely Dissatisfied - 5



### **AJC Updates**

#### **New AJC - Trousdale**

There will be a new AJC added in Trousdale County, giving Northern Middle an AJC in each of our thirteen counties. A site has already been secured and the lease has already been signed. It is scheduled to open in January 2020.



### **Adult Education Employer Partnerships**

The Adult Ed program is partnering with Tyson Foods of Goodletsville and Nissan of Smyrna to upgrade the English Language (ESL) skills of their workforce. Through these initiatives several hundred employees should be able to achieve level gains and a better use of English for their long term career success.

#### **Job Fairs**

At each of the 4 Comprehensive Career Centers a Job Fair is held each week. This quarter over 20 job fairs were held throughout the area, with a first time offering in Trousdale County in October, 2019. Of note was the largest Job Fair known to date in Murfreesboro on August 29th. In conjunction with the Rutherford County Chamber of Commerce, over 120 employers and over 700 job seekers came together at the Embassy Suites Convention Center at no cost to the program.