# Northern Middle Tennessee **Workforce Development Board AJC Report**

For October 1 to December 31, 2019

Report Date: February 12, 2020

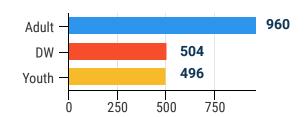
## **Local Area Updates**

Training: The Quarterly Cross Training was held on Friday December 13th, 2019 in our first single session with all area-wide AJC employees at TCAT Smyrna, There were 137 staff members in attendance, including all required partners. The theme of the meeting was to highlight the multiple partners in the AJC and some best practices involving Jobs4tn.gov. The next Quarterly Cross Training will take place in four different sessions in three locations to incorporate state-mandated Tennessee Reconnect Training to be held Feb 25 (Davidson), Mar 17 (Rutherford) and Mar 24 (Montgomery). Functional Teams: Each month the three Functional Teams (Welcome, Business and Career Services) meet a minimum of once per month. A total of 22 meetings were held this quarter.

Contractual **MPCR** (Including OSO Costs, 10.1.19 to 12.31.19)

## **Partner Program Updates**

#### Title I Active Cases



## Adult Education

A total of 168 students received their HiSETs with an average of 1,810 students enrolled in classes! This quarter,

74 students received a level gain.

# **Wagner Peyser**

3,018

New employers registered in Jobs4TN

9,884

New Job Orders in Jobs4TN

1,097

Wagner Peyser Participants

## Vocational Rehabilitation

1434

**Active Cases** 

264

**Applications** 

Working

80

Successful Closures

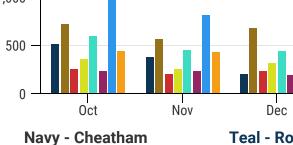
### **AJC Total Traffic Counts**

28.253

# Comprehensives 3.000 2.000 1,000

Navy - Davidson **Red - Montgomery** Med. Blue - Rutherford **Green - Sumner** 

# **Total Individual Visitors Affiliates** 1,500 1,000



Gold - Dickson **Red - Houston Yellow - Humphreys** 

**Teal - Robertson Purple - Stewart** Med. Blue - Williamson Orange - Wilson





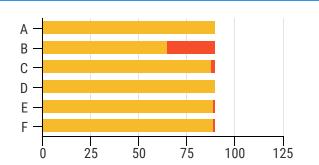
## Northern Middle AJC Report October 1 - December 31, 2019

### Unemployment Rates by County; State = 3.1%

#### **RESEA Customer Surveys**

County	<b>Unemployment Rate</b>
Cheatham	2.3%
Davidson	2.3%
Dickson	2.7%
Houston	4.3%
Humphreys	3.8%
Montgomery	3.4%
Robertson	2.7%
Rutherford	2.3%
Stewart	4.2%
Sumner	2.5%
Trousdale	2.8%
Williamson	2.2%
Wilson	2.4%

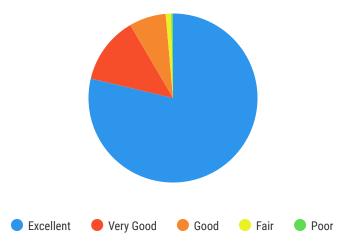
90 people that were randomly chosen by the state to attend a RESEA (Re-Employment Services Eligibility & Assessment) Orientation responded to a Customer Satisfaction Survey. They were asked (A) if they were provided information about jobs in the area, (B) if they were helped with their resume, (C) if they received other services provided through the AJC, (D) if they were provided suitable information regarding Jobs4TN.gov, (E) if they felt staff spent enough time with them and (F) if they understood the goals and steps needed to achieve those goals



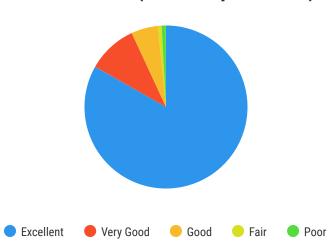
Yellow - Yes Red - No

## Customer Satisfaction Surveys (All Sites, All Partner Programs)

# Quarter 2 (576 respondents)



## **Cumulative (805 Respondents)**



## **AJC Updates**

### Job Fair

The Davidson County AJC hosted a quarterly Job Fair at the Coleman Community Center in Nashville on Thursday Jan 30. There was a total of 41 employers on-hand, including Amazon, Kroger, Home Depot and Aramark. Two-Hundred Thirty-Two (232) job-seekers came through the event and many of them were hired on-site.





